



Job Title: IT Infrastructure Platforms Manager

Department: IT Operations

Location: Kings Hill

An exciting opportunity has arisen for an experienced IT Infrastructure Platforms Manager to join our expanding IT Department.

The Role

Reporting the Head of IT Operations and Information Security, the right candidate would be an experienced Infrastructure manager with at least 3 years' experience in a similar role.

They would have specific technical oversight of the Networking, Storage, and DBA requirements, and must be able to manage, develop and drive positive changes to Cabot's technology platforms. You will be working alongside the Cloud and Virtualisation manager to deliver the full portfolio of Infrastructure requirements, and have managerial responsibility for SME's within the Networks, DBA, and Storage functions.

This is a new role due to expansion of the team, is the ideal role for someone with a strong technical background as well as excellent people management skills looking to progress their career in IT Management.

Some of the key responsibilities include:

- Management of the Network, DBA, and Storage team (7 people)
- Responsibility for leading projects and providing upgrades and enhancements to IT Infrastructure Platform
- Supporting, developing and enhancing the people, processes, and policies within the Infrastructure Platforms team
- Lead the formation and implementation of best practise design, support and ongoing management of the infrastructure platforms.
- A working knowledge of IT infrastructure components including networking, Telephony/Dialler, SQL, Databases, and Storage technologies.
- Work in cooperation with the Cloud and Virtualisation team supporting new solutions and implementing enhancements to systems and infrastructure.
- Effective leadership of major service incidents and a flexible approach to providing support when required out of hours.

Technical requirements

Whilst this is managerial position, there is a requirement to demonstrate an understanding in most of the following technical areas:

- Microsoft core technologies including Windows Server, Active Directory, and virtualisation
- Understanding of Cloud technologies, including Azure and O365
- Networking knowledge, including switching, routers, firewalls, and LAN/WAN technologies
- Knowledge of backup and recovery solutions including solutions by Dell, NetApp, Commvault, and Zerto

Disclaimer -The above statements are intended to describe the general nature and level of work being performed by people assigned to this role. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed to meet the ongoing needs of the organisation.



- An understanding of SQL Server, including general database management, replication, and capacity planning
- Knowledge of how technologies integrate across a predominantly Microsoft, Citrix, NetApp, and Cisco environment
- An understanding of ITIL processes, including change and incident management

The ideal candidate would demonstrate:

- A strong focus on business outcomes.
- The ability to prioritise a busy workload, and ensure the team is focussing on the right areas.
- The ability to introduce processes and policies to support the team in achieving their goals.
- Strong people management skills and experience, including the ability to support and encourage the development of both the team and the individuals.
- Experience of ITIL Service Management principles (Incident, Problem, Change, Configuration, Release)
- Strong working knowledge of security best practices and how these can be optimised in an IT operational environment.
- Experience of developing and managing 3rd party relationships.
- Excellent verbal and written communication skills at all levels.
- Eligibility to live and work in the EU.

What can we offer you?

You will be rewarded with a competitive salary between £60-70k and a comprehensive benefits package including; a fantastic bonus scheme, pension scheme, life insurance, private health insurance, 25 days holiday, and much much more so if you are interested this exciting opportunity please apply now.

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