



**Job Title:** Dev Ops Release Engineer

**Department:** IT

**Location:** Kings Hill

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We are looking for a talented IT Operations engineer to the Infrastructure team, with a focus on environment, configuration, and release. The company is currently engaged in a number of exciting projects, and the right candidate would have the opportunity to make a valuable contribution to how these are implemented.

### **The Challenge**

This is a fantastic opportunity for the right candidate to make the role their own. The approach to how deployments and releases are managed is evolving, and the right candidate would be able to use their experience to influence the direction this takes.

You would get the opportunity to work within an ambitious technology department and inspire greater collaboration between the development and operations teams.

### **The Role**

The right candidate would be an experienced 3<sup>rd</sup> level Infrastructure engineer, with good exposure to how developments are conducted and managed. Strong experience of automating tasks and processes is a must, as well as an ability to identify opportunities for improvement in this area.

The role is also responsible for troubleshooting and improving the systems that keep the backend infrastructure running smoothly, and this will require knowledge of a range of Infrastructure related technologies, including server hardware platforms, operating systems, virtualisation technologies, and cloud.

The role requires you to take ownership of how IT Operations and Development work together, understanding the requirements and capabilities of both, and enabling a collaborative working environment.

### **Key Responsibilities:**

- Lead on release cycle meetings to shape the approach to the release processes
- Tracking of deployments to the live and non-live environments.
- Provide support in resolving and providing RCA for release related incidents.
- Operational support of the live and non-live environments
- Representation of IT Operations during releases, assisting with scheduling and mitigating issues
- Strong understanding of ITIL framework, and how it applies to service and business needs
- Exposure to DevOps and Agile methodologies, including CI/CD and service lifecycle
- Automation and Scripting knowledge
- Knowledge of Azure, O365, and cloud technologies
- The ability to contribute to the support and improvement of the companies Infrastructure requirements

### **Technical Requirements:**

- Experience of Scripting languages, with a specific emphasis on SQL and Powershell
- Strong experience of the Microsoft Azure environment, including PAAS and IAAS

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- Knowledge of automation tools like Composer and Azure Automation
- Server platforms knowledge including VMWare virtualisation technologies
- Experience supporting and configuring Citrix XenDesktop and XenApp deployments
- O365 configuration and support, including Exchange and Skype for Business
- Familiarity of development tools including SQL SSIS and Visual studio (VSTS)
- ITIL certified

**The ideal candidate would demonstrate:**

- A strong focus on business outcomes
- The ability to work on their own initiative, as well as part of a team
- The ability to work across busy Development and Operations teams
- Experience working collaboratively with 3rd party partners
- Excellent verbal and written communication skills at all levels

**What can we offer you?**

We are offering a competitive salary depending on experience, a great bonus scheme and loads of fantastic benefits, such as gym subsidy, private health insurance, travel insurance, pension, 23 days holiday, on site massage and health checks plus much, much more, so if you are interested in this exciting opportunity please apply now.

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